Exhibit X

What does iCloud back up?

iCloud Backup helps keep your data safe by making a copy of the information on your iPhone and iPad that isn't already synced to iCloud.

How iCloud Backup works ⊙

What iCloud Backup includes ♥

How to manage your iCloud backups ⊙

How iCloud Backup works

iCloud helps keep your data safe in two main ways: syncing and backing up. For example, if you're using iCloud Photos, iCloud Drive, or Notes, your information automatically syncs to the cloud and is kept up-to-date across all of your devices whenever you make a change.

Any data on your device that isn't regularly synced is stored in your iCloud Backup. With Backup turned on, iCloud takes periodic snapshots of this data to make sure that it's easy to restore any time you get a new device.

Between syncing and backing up, all of your data is kept safe in the cloud.

Learn how to turn on iCloud Backup

What iCloud Backup includes

Your iPhone and iPad backups include all the information and settings stored on your device that don't already sync to iCloud.

Device settings, Home Screen layout, and app organization

When you restore from an iCloud backup, things like your device settings, your Home Screen layout, and app organization are also restored.

Other on-device information

Any purchased Ringtones and your Visual Voicemail password (which requires the SIM card that was in use during backup) are also included in your iCloud Backup.

Apple Watch backups

Your Apple Watch backup is included in the backup of your iPhone or iPad.

Photos, videos, messages, and app data

If you don't use services like Messages in iCloud or iCloud Photos, the information below is stored in your iCloud Backup to ensure that it's also protected.

iMessage, text (SMS), and MMS messages

If you haven't turned on <u>Messages in iCloud</u>, your messages are included in iCloud Backup. If you use Messages in iCloud, your messages automatically sync to iCloud so they aren't included in your daily backup.

Photos and videos on your iPhone or iPad

If you haven't turned on iCloud Photos, iCloud Backup may include photos and videos in your Photos or Camera Roll, as well as face information from the People & Pets album. When you use iCloud Photos, your photos, videos, and face information automatically sync to iCloud so they aren't included in your daily backup.

App data

iCloud Backup includes app data for the apps that you've downloaded on your device. This includes data for third-party social media apps, games, and messaging apps, as well as apps from Apple that don't sync with iCloud.

If the app uses iCloud Drive to store data, that information is stored in iCloud instead of your iCloud Backup.

How to manage your iCloud backups

If you want to reduce the size of your iCloud Backup, you can stop backing up apps that you don't use anymore, or delete old iCloud backups.

Learn how to manage your iCloud backups

Published Date: December 18, 2023

Helpful?

Yes

No



Explore Apple Support Community

Find what's been asked and answered by Apple customers.

Search the Community

Submit



Contact Apple Support

Need more help? Save time by starting your support request online and we'll connect you to an expert.

Get started >

Support

What does iCloud back up?

Privacy Policy | Terms of Use | Sales and Refunds | Site Map